



Usability Questionnaire

Part-1 Demographic Information

**Position Title:**

**Position Type:** Manager [ ] Team Leader [ ] Staff member [ ] Other:

**Team:** IT Consolidation-Labour Relations [ ] Culture, Collaboration, Innovation [ ] Executive [ ]

Risk & Quality [ ] Communications [ ] HR [ ] IT [ ] Business Relations and Programs [ ]

Finance & Administration [ ] Other:

**About how many years you have been working in eHealth:**

**Please Rate Your Technical Skill Level:**

Very Knowledgeable [ ] Knowledgeable [ ] Average [ ] Low [ ] Very Low [ ]

**Highest education Obtained:**

High School [ ] Some Post-Secondary [ ] Bachelors [ ] Masters [ ] PhD. [ ] Other:

**Gender:** Male [ ] Female [ ] Prefer not to say [ ]

**Age Range:** <17 [ ] 18-25 [ ] 26-35 [ ] 36-45 [ ] >45 [ ] Prefer not to say [ ]

Part-2 Guided Questions

Part-2a Employee Credentials.

1. Can you please create an account?

No Concerns [ ] Some Confusion [ ] Needed Help [ ] Struggled [ ] Not Completed [ ]

Feedback:

1. Can you please log out of your account?

No Concerns [ ] Some Confusion [ ] Needed Help [ ] Struggled [ ] Not Completed [ ]

Feedback:

1. Can you please login back in using your credentials?

No Concerns [ ] Some Confusion [ ] Needed Help [ ] Struggled [ ] Not Completed [ ]

Feedback:

1. Can you update your profile information and image?

No Concerns [ ] Some Confusion [ ] Needed Help [ ] Struggled [ ] Not Completed [ ]

Feedback:

1. Can you verify your email?

No Concerns [ ] Some Confusion [ ] Needed Help [ ] Struggled [ ] Not Completed [ ]

Feedback:

1. Can you please navigate to the ideas page?

No Concerns [ ] Some Confusion [ ] Needed Help [ ] Struggled [ ] Not Completed [ ]

Feedback:

1. Could you please generate a new idea and submit it?

No Concerns [ ] Some Confusion [ ] Needed Help [ ] Struggled [ ] Not Completed [ ]

Feedback:

1. Could you see your new idea and find the filter options?

No Concerns [ ] Some Confusion [ ] Needed Help [ ] Struggled [ ] Not Completed [ ]

Feedback:

1. The manager declined your idea, could you please abandon it?

No Concerns [ ] Some Confusion [ ] Needed Help [ ] Struggled [ ] Not Completed [ ]

Feedback:

1. The manger agrees with your idea, but decided to do it in a later stage, could you please park your idea?

No Concerns [ ] Some Confusion [ ] Needed Help [ ] Struggled [ ] Not Completed [ ]

Feedback:

1. The manager approved your idea, could you please start plan phase?

No Concerns [ ] Some Confusion [ ] Needed Help [ ] Struggled [ ] Not Completed [ ]

Feedback:

1. Please navigate to your saved ideas.

No Concerns [ ] Some Confusion [ ] Needed Help [ ] Struggled [ ] Not Completed [ ]

Feedback:

1. Please navigate to parked ideas.

No Concerns [ ] Some Confusion [ ] Needed Help [ ] Struggled [ ] Not Completed [ ]

Feedback:

1. Please navigate to success stories.

No Concerns [ ] Some Confusion [ ] Needed Help [ ] Struggled [ ] Not Completed [ ]

Feedback:

1. Please navigate to your dashboard.

No Concerns [ ] Some Confusion [ ] Needed Help [ ] Struggled [ ] Not Completed [ ]

Feedback:

1. Do you prefer to land on Dashboard or to this general home page?

No Concerns [ ] Some Confusion [ ] Needed Help [ ] Struggled [ ] Not Completed [ ]

Feedback:

1. Please navigate to your teams ideas.

No Concerns [ ] Some Confusion [ ] Needed Help [ ] Struggled [ ] Not Completed [ ]

Feedback:

Part-2b Manager Credentials.

1. Could you please login using manager’s credentials?

No Concerns [ ] Some Confusion [ ] Needed Help [ ] Struggled [ ] Not Completed [ ]

Feedback:

1. Could you check your profile information?

No Concerns [ ] Some Confusion [ ] Needed Help [ ] Struggled [ ] Not Completed [ ]

Feedback:

1. Please navigate to your saved ideas

No Concerns [ ] Some Confusion [ ] Needed Help [ ] Struggled [ ] Not Completed [ ]

Feedback:

1. Please navigate to parked ideas.

No Concerns [ ] Some Confusion [ ] Needed Help [ ] Struggled [ ] Not Completed [ ]

Feedback:

1. Please navigate to success stories.

No Concerns [ ] Some Confusion [ ] Needed Help [ ] Struggled [ ] Not Completed [ ]

Feedback:

1. Please navigate to your dashboard.

No Concerns [ ] Some Confusion [ ] Needed Help [ ] Struggled [ ] Not Completed [ ]

Feedback:

1. Do you prefer to land on Dashboard or to this general home page?

No Concerns [ ] Some Confusion [ ] Needed Help [ ] Struggled [ ] Not Completed [ ]

Feedback:

1. Please navigate to your teams ideas.

No Concerns [ ] Some Confusion [ ] Needed Help [ ] Struggled [ ] Not Completed [ ]

Feedback:

1. Please accept an employee’s idea.

No Concerns [ ] Some Confusion [ ] Needed Help [ ] Struggled [ ] Not Completed [ ]

Feedback:

1. Please decline an employee’s idea.

No Concerns [ ] Some Confusion [ ] Needed Help [ ] Struggled [ ] Not Completed [ ]

Feedback:

1. Please park an employee’s idea.

No Concerns [ ] Some Confusion [ ] Needed Help [ ] Struggled [ ] Not Completed [ ]

Feedback:

Part-2c User Manuals.

**Were User Manuals Provided?** Yes [ ] No [ ]

**If Yes, Did You Use Any?** Yes [ ] No [ ]

**If Manuals Were Used, Please Rate Helpfulness:**

Very Helpful [ ] Helpful [ ] Somewhat Helpful [ ] Neither Helpful/Unhelpful [ ] Not Helpful [ ]

Part-3 Open Questions

1. What did you like and didn’t like about eIDEAS?
2. What general comments/questions do you have about eIDEAS in its current form?